



Net Pacific Group

Customer Service Diploma Programs

Designed to meet the needs of students who will be employed in the Retail, Hospitality & Tourism industries in Canada. Students will learn essential information about working in Canada, and practical skills that will enhance their job prospects throughout their working lives

- develop oral and written communication skills
- be introduced to Canadian workplace standards
- develop work readiness attitudes
- set SMART (Specific, Measurable, Attainable, Realistic and Tangible) goals
- learn creative problem solving approaches
- practice essential customer service skills relevant to the hospitality and retail sector

Weekly assignments, in class discussion, related field trips, and occupational case studies will be utilized to give students a solid base to start their careers.

Prices

Customer Service

16 weeks study, 16 weeks practicum
Price: \$5,600

Customer Service Plus

20 weeks study, 20 weeks practicum
Price: \$6,300

Customer Service Plus and Marketing

24 weeks study, 24 weeks practicum
Price: \$7,450

Additional fees on all programs:

Placement fee \$800
Registration fee \$150
Material fee \$50

Please contact us for further information and minimum requirements:
info@ihcareercollege.com

starting dates - 2017

Jan 3	Apr 24	Aug 14	Dec 4
Jan 30	May 23	Sept 11	
Feb 27	Jun 19	Oct 10	
Mar 27	July 17	Nov 6	



Career College
International House
Vancouver